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|  | |  |  | | --- | --- | | |  | | --- | | A required update for your FreeStyle LibreLink app1 is available. Please be aware you will need to upgrade to 2.12 as previous app versions will no longer be supported.  Your patient can confirm which version of the app is installed on your phone by following the steps below:   * Open the app * Tap Menu * Tap About * App version will be listed under “Software Full Version”   **Here’s how you can update your FreeStyle LibreLink app1:**  **iOS Users:**   1. Open the App Store. 2. Tap your profile icon at the top right of the screen. 3. Scroll to see Available Updates and release notes. 4. Tap **Update** next to FreeStyle LibreLink.   **Android Users:**   1. Open the Google Play Store. 2. At the top right, tap the profile icon. 3. Tap **Manage apps & device.** 4. Tap **Update** next to FreeStyle LibreLink. | | |  |

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|  | |  |  | | --- | --- | | |  | | --- | | **We’re here to help.** If you have any questions, please contact our Customer Care Team for support at [0800 032 1016](tel:0800%20032%201016) or Email us on [ADChelpuk@abbott.com](mailto:ADChelpuk@abbott.com) | | |  |